

## Candidate Statement for Alamo ISSA Officer Board Member

**Board Position:** Professional Development Director

**Name:** Timothy Thatcher

**Email Address:** timothy.thatcher@usaa.com

**Current Job Title/ Description:** Information Security Advisor

**Bio Description** (Experience: ISSA/InfoSec/Other organizations):

Member of ISSA  
Member of ISACA  
Member, Ponemon Institute

### **Interests:**

Timothy is a dynamic leader with a proven track record of leading teams to deliver outstanding results. He is an original member of SmartRisk Core Team that led the role out and implementation of MetricStream across the Enterprise and provides consultative expertise to control partners and other stakeholders. Timothy led the effort to re-engineer the Information Security Document Management process to include successfully transitioning from SharePoint to Wiki and leading the Enterprise Security Group in modeling the same. As Information Security transitioned from ISO Standards to NIST CyberSecurity Framework, Timothy provided expert knowledge and consultation, critical to the planning and implementation of that effort. In addition, Timothy standardized the Issue Management creation process for Information Security, which was later adopted by many other areas throughout the Enterprise. Timothy was also selected to help lead the Enterprise Issue Management User-Centered Design of MetricStream, an effort to help improve the overall experience for Users.

Timothy is actively engaged in the local community and is an avid reader and outdoors enthusiast. Timothy is a proud father of two boys and one Bull Terrier.

### **Areas of Expertise**

Issues Management (MetricStream), Risk Management, Operations Management, RCSA/Controls Management, Standards/Documents Management (RSA Archer/EagleEye), Call Center Management, Logistics Management, Program Management, Human Resource Management, Records and Information Management, Lean Six Sigma/Process Re-engineering, Organizational Development, Team Building, Bankruptcy/Motions for Relief, Underwriting, Strategic Planning, Policy/Standards/Process/Procedures Development, Box and Wiki.

### **Degrees**

- Masters of Business Administration - emphasis in HR Management
- Bachelor of Business Administration - emphasis in Organizational Psychology & Development
- Associate, Liberal Arts and Sciences.

## **Certifications/Licenses**

- Lean Six Sigma, Green Belt
- Life and Health Insurance License
- CPR/AED

## **Recent Awards/Accomplishments**

- USAA Innovation Award, 2018
- Outstanding Leadership, Toastmasters, 2018
- Distinguished Fellow, Ponemon Institute

## **Volunteer Experience**

- Vice President of Membership, Toastmasters International, San Antonio, TX, USAA TM Night Club, 2017-2018
- Working Group Advisor, US Department of Commerce, NTIA, 2017 to Present
- Advisory Board Member, Nspire A Child, 2014 - 2015
- Chairman/VP of Education of Bank of America's Volunteer Organization, San Antonio, TX, 2012 - 2013
- Chairman, Minority Recruitment and Retention Board, Wichita Kansas Chamber of Commerce, 2002-2004

**Statement of Interest:** Interested in working with information security practitioners to further enhance my professional growth and development while helping others achieve the same.

**Goals if elected to position:** Promote, manage and enhance current program to aid membership in furthering their professional growth and development. Work closely with fellow board members to complement the overall mission.